

*This document is uncontrolled until compared against the Electronic Version*

# QUALITY POLICY

Neptune Bulk Terminals (Canada) Ltd. is committed to providing secure, efficient bulk commodity transloading services that meet or exceed the quality and delivery needs of our shareholders and customers.

Neptune employees are committed to the *Quality Management System* and to continually improving its effectiveness through the achievement of safety, productivity, environment, cost and quality objectives. Quality objectives are set and reviewed through the management review process.


Senior management has the responsibility to ensure the Quality Policy is documented, implemented, and communicated to all employees.

This policy will be reviewed annually to ensure it reflects Neptune's ongoing commitment to quality.



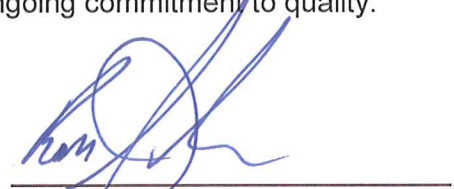

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President




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Rob Booker  
Senior VP Operations




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Ron Sander  
Vice President, Major Projects & Environment




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Gonzalo Benitez  
VP Finance & Administration




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Brad Walker  
VP, Health & Safety




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Lisa Dooling  
Director of Community Relations & Stakeholder Engagement

Issue Date	Jan 4, 2018	Description:	Quality Policy
		Approved by:	VP Major Projects and Environment
Page	Page 1 of 1	Intranet Routing	<a href="http://sphub/Quality Manual/Quality Policy Statement.doc">http://sphub/Quality Manual/Quality Policy Statement.doc</a>