

*This document is uncontrolled until compared against the Electronic Version*

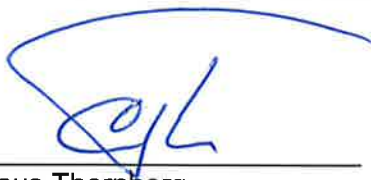
# QUALITY POLICY

Neptune Bulk Terminals (Canada) Ltd. is committed to providing secure, efficient bulk commodity transloading services that meet or exceed the quality and delivery needs of our shareholders and customers.

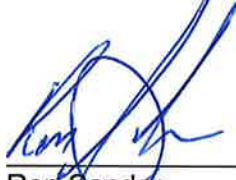
Neptune employees are committed to the Company's *Quality Management System* and to continually improving its effectiveness through the achievement of safety, productivity, environmental, cost and quality objectives. Quality objectives are set and reviewed through the management review process.

Senior management has the responsibility to ensure the Quality Policy is documented, implemented, and communicated to all employees.

This policy will be reviewed annually to ensure it reflects Neptune's ongoing commitment to quality.



Claus Thornberg  
President



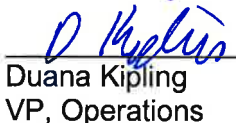
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Issue Date	July 15, 2019	Description:	<b>Quality Policy</b>
		Approved by:	President
Page	Page 1 of 1	Intranet Routing	<a href="http://sphub/Quality Manual/Quality Policy Statement.doc">http://sphub/Quality Manual/Quality Policy Statement.doc</a>